

19 – 24 January 2021

VIRTUAL TRAINING
COURSE PROGRAM
"HOW TO MANAGE
THE CULTURAL DIMENSION
IN CONFLICT RESOLUTION"

*Resolution of cross-cultural conflict
through negotiation,
facilitation, and mediation*

Organized by:

Conflux Center for Intercultural Dialogue and Mediation
China Foreign Affairs University
University of Arts Belgrade



Course Information

Senior Mentors:

Professor Sun Jisheng PhD
Vice-President, China Foreign Affairs University

Professor Milena Dragičević-Šešić PhD
Professor emerita, University of Arts in Belgrade, UNESCO Chair

Ambassador Miloš Strugar
UN Senior Mediation Adviser, Director Conflux Center

Chief Instructors & Coordinators:

Professor Ljiljana Rogač Mijatović PhD
University of Arts Belgrade

Professor Ran Jijun PhD
Dean, Department of English and International Studies,
China Foreign Affairs University

Facilitators:

- Ambassador Kishan S. Rana
- Ambassador Amr Aljowaily
- Representative of DiploFoundation (TBA)
- Dr. Marte Heian-Engdal, Deputy Director
Norwegian Centre for Conflict Resolution -
NOREF

Course Director:

Tanja Strugar
Conflux Center

Project Officers:

Rong Dan
China Foreign Affairs University

Ružica Radulović
University of Arts Belgrade

Emilija Marić
Conflux Center

He Yuchu
China Foreign Affairs University

Course Program

DAY 1:
19 Jan 2021

8:00 - 8:30

Introduction

8:30 - 9:15

*Session 1:
"What is Culture?"*

LJILJANA ROGAČ MIJATOVIĆ

9:15 - 9:30

COFFEE BREAK

9:30 - 10:15

*Session 2:
"Culture, Identity,
and Identity Conflict"*

MILOŠ STRUGAR

10:15 - 11:00

*Session 3:
"Culture, Ethnicity,
and Ethnic Conflict"*

MILOŠ STRUGAR

11:00 - 11:15

COFFEE BREAK

11:15 - 12:00

*Session 4:
"Cross-Cultural
Conflict Analysis –
Tools and Skills"*

MILOŠ STRUGAR

12:00 - 13:00

LUNCH BREAK

13:00 - 13:30

Case Study

MILOŠ STRUGAR

13:30 - 13:45

Wrap-Up

13:45 - 15:00

*Assignment:
Work in groups using a
real-case scenario*

DAY 2:
20 Jan 2021

8:00 - 8:15

*Reflections on the
previous day*

8:15 - 9:30

*Exercise:
Presenting group
work*

9:30 - 9:45

COFFEE BREAK

9:45 - 10:30

*Session 5:
"Culture and International
Negotiations; Culture-Driven
Negotiation Styles and Skills"*

KISHAN S. RANA

10:30 - 11:00

*Session 6:
"Designing Negotiation
Strategy to Tackle the
Cultural Dimension
in Conflict Resolution"*

MILOŠ STRUGAR

11:00 - 11:15

COFFEE BREAK

11:15 - 12:00

*Session 7:
"Creating Common
Ground for
Intercultural and
Interreligious Dialogue"*

MILOŠ STRUGAR

12:00 - 13:00

LUNCH BREAK

13:00 - 13:30

Case Study

AMR ALJOWAILY

13:30 - 13:45

Wrap-Up

13:45 - 15:00

*Assignment:
Work in groups using a
real-case scenario*

FREE DAY
21 Jan 2021

Course Program

DAY 3:
22 Jan 2021

- 8:00 – 8:15
Reflections on the previous day
- 8:15 – 10:00
*Excercise:
Role-play using a real-case scenario*
- 10:00 – 10:15
COFFEE BREAK
- 10:15 – 11:00
*Session 8:
“Identifying Cultural Differences – Communication Tools and Skills”*
MILENA DRAGIČEVIĆ ŠEŠIĆ
- 11:00 – 11:15
COFFEE BREAK
- 11:15 – 12:00
*Session 9:
“Problem Solving Workshop – Track 2 Facilitation”*
DR. MARTE HEIAN-ENGDAL
- 12:00 – 13:00
LUNCH BREAK
- 13:00 – 13:30
Case Study
DR. MARTE HEIAN-ENGDAL
- 13:30 – 13:45
Wrap-Up
- 13:45 – 15:00
*Assignment:
Work in groups using a real-case scenario*

DAY 4:
23 Jan 2021

- 8:00 – 8:15
Reflections on the previous day
- 8:15 – 10:00
*Excercise:
Role-play using a real-case scenario*
- 10:00 – 10:15
COFFEE BREAK
- 10:15 – 11:00
*Session 10:
“Mediation Process Design – When is a Conflict Ripe for Mediation?”*
MILOŠ STRUGAR
- 11:00 – 11:15
COFFEE BREAK
- 11:15 – 12:00
*Session 11:
“Essential Skills for Mediating Cross-Cultural Conflict”*
MILOŠ STRUGAR
- 12:00 – 13:00
LUNCH BREAK
- 13:00 – 13:30
Case Study
MILOŠ STRUGAR
- 13:30 – 13:45
Wrap-Up
- 13:45 – 15:00
*Assignment:
Work in groups using a real-case cross-cultural conflict scenario*

DAY 5:
24 Jan 2021

- 8:00 – 8:15
Reflections on the previous day
- 8:15 – 10:30
*Excercise:
Role-play using a real-case scenario*
- 10:30 – 10:45
COFFEE BREAK
- 10:45 – 12:00
*Session 12:
“Tracking Influences of Media, Information and Communication Technologies, and Artificial Intelligence on Cross-Cultural Conflict”*
DIPLOFOUNDATION (TBA)
- 12:00 – 13:00
LUNCH BREAK
- 13:00 – 13:45
*Case Study:
“How to Address Moral Dilemmas in a Cross-Cultural Context?”*
MILOŠ STRUGAR
- 13:45 – 14:00
COFFEE BREAK
- 14:00 – 15:00
Course Wrap Up and Q&A with senior mentors

NOTES:

*All times are CET – Central European Time (UTC+1).
We reserve the right to modify the course program at any time.*